



Central Arkansas
Section
The Global Voice of Quality™

SECTION 1407

October 2011 Newsletter

PLEASE JOIN US ON **TUESDAY October 11,** 2011

At Shorty Smalls in North Little Rock as Dr. Jayant
Deshpande speaks on **Quality in Healthcare**

Speaker:

Dr. Jayant Deshpande, MD, MPH,

Jayant Deshpande, MD, MPH, is currently the Senior Vice President/Chief Quality Officer and Associate Medical Director for Arkansas Children's Hospital. He assumed this position in October of 2010 and is the first person to hold this position for ACH. Previously, Dr. Deshpande served as Pediatric Anesthesiologist-in-Chief and Executive Physician, Pediatric Quality and Safety at Monroe Carell, Jr. Children's Hospital at Vanderbilt and was Vice-Chair for Pediatric Anesthesiology at Vanderbilt University Medical Center. Dr. Deshpande earned his undergraduate degree in chemistry from Boston University and received his medical degree from the University of Tennessee in Memphis. He earned his master's of public health from Vanderbilt. Dr. Deshpande completed his pediatric residency at LeBonheur Children's Medical Center in Memphis and an anesthesia residency and fellowship at the University of Pennsylvania and Children's Hospital of Philadelphia. Dr. Deshpande is also a past president of the Society for Pediatric Anesthesia, the largest national organization of pediatric anesthesiologists.

6:00 – Welcome and Introductions (***Eat dinner!***)

6:30 – Speaker Begins

7:00 –Short Business Meeting

Please Contact Larry Parker to confirm your attendance LDAParker@uams.edu

Detailed Directions can be found on last page of newsletter

In this edition:

- **October Meeting**
- **CQA Course**
- **JOIN LinkedIn**
- **Meeting Schedule**
- **Jobs/misc**

Certified Quality Auditor Training – Are You Interested?

ASQ Section 1407 plans to provide Certified Quality Auditor training in preparation for the CQA exam given on December 3, 2011. The training is based on the Quality Council of Indiana Primer and the ASQ Body of Knowledge and is intended to prepare members to take the exam. Prior knowledge of quality auditing and methods is recommended.

Note: the ASQ deadline for applying for the exam is October 14, 2011

Date/Time: TBD by Participants (Preferably In November)
8:00 AM - 5:00 PM

Location: TBD – Little Rock / North Little Rock metropolitan area

Course Fee: \$400.00 for three days
Includes Quality Council Primer and Exam Question CD

In order to effectively conduct the class we must have a minimum class size of 5.

For inquires or to make application for the class, please contact:

Education Committee member:

Gwen Rowell
Work: 501-683-0485
Email: <mailto:gwen.rowell@arkansas.gov>

ARE YOU LINKEDIN?

**PLEASE ACCEPT YOUR LINKEDIN INVITE TO CENTRAL
ARKANSAS ASQ SECTION**

Section 1407 is now LinkedIn please accept pending membership invites (via Email links or visit attached link <http://www.linkedin.com/groups?about=&gid=3978669>)

If you do not have a LinkedIn account, please follow the link and create one. There are numerous privacy settings to tailor the account to your preference.

Thanks,
Jonathan Nunn
Newsletter Chair

| Position | ASQ SECTION 1407 Leadership Team | Phone Number |
|--------------------------------|---|-----------------|
| | Name/Email | |
| Chair | Stephen Stewart Stephen.Stewart@ally.com | 501-231-2697 |
| Vice Chair | Larry Parker ldparker@uams.edu | 501-951-1449 |
| Secretary | Cathy Webb cwwebb@avaya.com | 501-663-2225 |
| Treasurer | Ray Crouch ray.crouch@wgint.com | 870-850-1474 |
| Immediate Past Chair | Elizabeth Howard howardb@pginw.com | 870-203-0819 |
| Historian | Fred Ameen fbameen@centurytel.net | 501-940-0085 |
| Newsletter Editor | Jonathan Nunn jonathan.nunn@wgint.com | 870-543-4702 |
| Certification Chair | Lee Wright lfwright@avaya.com | 501-663-2225 |
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| Nominating Chair | Dan Frith danfrith@arkansas.gov | 501-682-5421 |
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| Audit Chair | Sarah Story storysaraha@uams.edu | 501-686-6041 |
| Programs Chair | Floyd Washburn floyd@yarnells.com | 501-281-7493 |
| Internet Liaison | Michael Bentley michael.bentley@falconjet.com | 501-301-2155 |
| Membership Chair | Linda Appleby linda.appleby@uslabinal.com | 501-372-9991 |
| Voice of the Customer | Mike Schackel mike.schackel@lennoxind.com | 870-672-8410 |
| Recognition Chair | John Layson laysonj@usa.redcross.org | 501-614-4485 |
| Quality Conference Chair | Gwen Rowell gwen.rowell@arkansas.gov | 501-683-0485 |
| Placement Chair | Robert Long longr@usa.redcross.org | 870-245-7360 |
| | | |

WELCOME NEW MEMBERS

These individuals joined our Section Last month.
Welcome!

| Name | Company |
|-------------------|------------------------------|
| Muhammad Jaffar | Professor |
| Stacy Tustison | Lennox Industries |
| Shelley Uitzetter | Amcor Packaging Distribution |
| Dawn L. Wagner | TFHS |

HAPPY ANNIVERSARY

(Anniversaries are based on when individuals join our Section)

| Name | Years in ASQ |
|-----------------|--------------|
| W Hester | 21 |
| Robert Johnson | 21 |
| Cathy Webb | 21 |
| Tracy Baker | 18 |
| Terry Bennet | 17 |
| Gerald McHenry | 15 |
| Marcus Babb | 14 |
| Angela Deems | 13 |
| Larry Parker | 5 |
| Jose Lopez | 4 |
| Jeff Cunningham | 3 |
| Huey Newman | 2 |
| Tim Richards | 2 |
| Caryl Childress | 1 |

EMPLOYMENT OPPORTUNITIES

**Looking for a new employment opportunity?
Need to fill a position?**

As a service to our membership, ASQ Section 1407 posts potential employment opportunities as well as the resumes of our members who may be

searching for employment on our web site. Please visit www.asq-centralark.org and click on Careers.

For more information please contact:

Placement Chair, Robert Long

longr@usa.redcross.org

Additionally at least 1 Job posted from LinkedIn will be listed in our newsletter monthly.

- **Supplier Quality Engineer, Caterpillar – North Little Rock, AR**

To provide assistance & leadership to Caterpillar's non-core supply base in the implementation of process control and the deployment of a continuous quality improvement process. Provides local support and assistance to Supplier Quality Engineers. To ensure that suppliers are able to meet corporate and business unit supplier performance requirements. Deliver Global Leverage with Local Service Excellence.

- * A bachelor's degree (or equivalent experience) preferably in engineering;
- * Engineering or manufacturing background plus familiarity with manufacturing processes used to produce components and assemblies for Caterpillar-type Products
- * Knowledge of shop operations
- * Good interpersonal communication, analytical, leadership and project management skills to develop a cooperative working relationships with others both inside and outside of Caterpillar

Caterpillar is an Equal Opportunity Employer.

"This posting will close on 10/11/2011

Please apply online at JoinTeamCaterpillar.com - link below:

<http://www.cat.com/cda/layout?m=38043&x=7>"

2011 – 2012 Meeting Schedule

| DATE | TOPIC | SPEAKER | LOCATION |
|--|-----------------------|----------------------|--------------------------------------|
| 9/13/11 | Quality Communication | Dr. Bill Oliver | Cozymels – Little Rock |
| 10/11/11 | Quality in HealthCare | Dr. Jayant Deshpande | Shorty Smalls - North Little Rock |
| 11/8/11 | Brandon's Distillery | Phil Brandon | Tour – Little Rock |
| 12/6/11 | Quality in Sports | Walt Coleman | Cock of the Walk - Maumelle |
| 1/10/11 | Lean Six Sigma | <i>Hanz VanHaute</i> | Fu Lins – Little Rock |
| 2/14/11 | Round Table Topics | All Topics | Whole Hog – Sherwood |
| 3/13/11 | Root Cause Analysis | <i>Mike DuPas</i> | Grandpas Catfish – North Little Rock |
| 4/10/11 | Molex | <i>Hanz VanHaute</i> | Tour - Maumelle |
| 5/8/11 | ASQ Certifications | Lee Wright | Oyster Bar – Little Rock |
| <i>PLEASE JOIN US FOR THESE MEETINGS!</i> | | | |

Meeting Attendance Reports

Our Section Database Chair will be sending a Meeting Attendance Report to members who are due to recertify. This means that you will no longer have to keep track of your meeting attendance for RUs.

The Meeting Attendance Report can be submitted with your [Recertification Journal / Application](#) to claim RUs for section meetings that you have attended since your last certification or recertification.

For more details contact:
John Denney
john.denney@falconjet.com

Directions to Shorty Smalls, NLR

4317 Warden Road, North Little Rock, 72116

From I-40 East exit US-167/US 67 North; Take Exit 2 toward Trammel Road, continue Access road merge Left to continue as it makes U-turn under free way,

Destination will be on right approximate .2 miles

