



AMERICAN SOCIETY FOR QUALITY

CENTRAL ARKANSAS SECTION 1407



October 2010 *Lennox Plant Tour*

PLEASE JOIN US ON **TUESDAY OCTOBER 12,** 2010 AS WE TOUR LENNOX INDUSTRIES STUGGART PLANT!



The Lennox Industries Stuttgart Plant is part of Lennox International. The plant started production in 1975 and has been expanded three times to its present size of 750,000 square feet. We are the only production location for Lennox Industries Commercial products in the United States. We build 2 through 50 ton packaged rooftop heating and air conditioners as well as 6 through 20 ton split systems, blower coils and accessories. Our equipment is primarily used on commercial buildings, typically three stories or less. We provide the largest choice of factory installed and tested configure-to-order (CTO)/build-to-order (BTO) options in the industry. The plant produces the required sheet metal cabinets, copper tubing, copper sub-assemblies, wiring, plate fin and coils/heat exchangers from raw stock. Our facility converts 95 million pounds of steel, 9 million pounds of aluminum and 9 million pounds of copper into finished product. Our facility has been ISO registered since 1992 and is currently ISO 9001:2008 registered with QMI-SAI.

NOTE: Carpool instructions on back page

Arrive Early! Tour will start earlier than our usual guest speaker!

Schedule:

4:30 - Meet at Wal-Mart on McCain North Little Rock for those wanting to **carpool**

6:00 – Welcome and Introductions (***Dinner will be provided!***)

6:15 – Tour

7:15 – Tour ends/ Short Business Meeting if needed

- *Remember this is an industrial manufacturing facility Please **wear closed toed shoes and dress accordingly***
- Address is Lennox Industries Inc 512 W Lennox Rd, Stuttgart, AR 72160

Point of Contact - Patrick Zaczyk at Lennox, 870-672-8062

Detailed Directions and carpool instructions can be found on last page of newsletter

In this edition:

- CQA Training this Fall
 - October Plant Tour
 - Meeting Schedule
-

Certified Quality Auditor Training – Are You Interested?

ASQ Section 1407 plans to provide Certified Quality Auditor training in preparation for the CQA exam given on December 4, 2010. The training is based on the Quality Council of Indiana Primer and the ASQ Body of Knowledge. The classes are intended to prepare members to take the exam. Prior knowledge of quality system auditing and methods is recommended.

Note: the ASQ deadline for applying for the exam is October 15, 2010

Date/Time: Saturdays – October 30 and November 13 & 20, 2010

8:00 AM - 5:00 PM

Location: TBD – Little Rock / North Little Rock metropolitan area

Course Fee: \$375.00 for three days

Includes Quality Council Primer and Exam Question CD

In order to effectively conduct the class we must have a minimum class size of 5.

For inquires or to make application for the class, please contact:

Education Chair, Connie Satzler

Work: 501-301-2065

Connie.satzler@falconjet.com

2010 – 2011 Meeting Schedule

Board of Directors:

Chair – Elizabeth Howard

howardb@pgintw.com

Vice Chair - Chris Batdorf

batdorfvaughnc@johndeere.com

Secretary – Stephen Stewart

Stephen.stewart@ally.com

Treasurer – Ray Crouch

ray.crouch@wgint.com

Leadership Committee:

Immediate Past Chair – Dan Frith

dan.frith@arkansas.gov

Audit Chair – Cathy Webb

cwebb@avaya.com

Certification & Recertification

– Lee Wright

lfwright@avaya.com

Database Chair - John Denney

john.denney@falconjet.com

Education Chair - Connie Satzler

connie.satzler@falconjet.com

Nominating Chair - Fred Ameen

fbameen@centurytel.net

Internet Liaison - Michael

Bentley

michael.bentley@falconjet.com

Membership Chair –

Linda Appleby

linda.appleby@us.labinal.com

Newsletter Editor – Jonathan Nunn

jonathan.nunn@wgint.com

Placement Chair - Robert Long

longr@usa.redcross.org

Program Chair - Floyd Washburn

fwashburn@yarnells.com

Quality Conference Chair

– Gwen Rowell

gwen.rowell@arkansas.gov

Voice of the Customer – OPEN

Examining Chair – OPEN

DATE	TOPIC	SPEAKER	LOCATION
9-14-2010	Lean Hospital	Chris Poole	Grandpa's - NLR
10-12-2010	TOUR	Lennox	Lennox – Stuttgart, AR
11-9-2010	TOUR	Wellspun /Charlie Lamb	Wellspun Facility - Little Rock
12-14-2010	Arkansas State Park	TBA	Cock of the Walk - Maumelle
1-11-2011	Quality in Coffee and Business	Hans	Guillermo's – Little Rock
2-08-2011	Root Cause Analyses	Duke Okes	American Pie Pizza – Maumelle
3-08-2011	TOUR	Cameron Valve/Howard Nunn	Cameron Valve – Little Rock
4-12-2011	Quality Leadership	Steve Clapp	Fu Lins Little Rock
5-10-2011	Quality Roundtable- open discussion	You!	Whole Hog – NLR

PLEASE JOIN US FOR THESE MEETINGS!

WELCOME

NEW MEMBERS

These individuals joined our Section over the Summer. Welcome!

Name	Company
Kristin Lemons	Quality Systems Manager – Almatris Company
Traci Fowler	Dept Information Systems

HAPPY ANNIVERSARY

(Anniversaries are based on when individuals join our Section)

Carl Ellis	4 Yrs
Ken McCray	8 yrs
David Friemel	5 yrs
Bruce Moore	9 yrs

Officers



Position	2010-2011 Slate
Chair	Elizabeth Howard howardb@pginw.com
Vice Chair	Chris Batdorf batdorfvaughnc@johndeere.com
Secretary	Stephen Stewart Stephen.Stewart@gmacfs.com
Treasurer	Ray Crouch ray.crouch@wgint.com
Immediate Past Chair	Dan Frith dan.frith@arkansas.gov
Historian	Sarah Story storysaraha@uams.edu
Newsletter Editor	Jonathan Nunn jonathan.nunn@wgint.com
Certification Chair	Lee Wright lfwright@avaya.com
Examining Chair	OPEN
Nominating Chair	Fred Ameen fbameen@centurytel.net
Database Chair	John Denney john.denney@falconjet.com
Audit Chair	Cathy Webb cwebb@avaya.com
Programs Chair	Floyd Washburn fwashburn@yarnells.com
Internet Liaison	Michael Bentley michael.bentley@falconjet.com
Education Chair	Connie Satzler connie.satzler@falconjet.com
Membership Chair	Linda Appleby linda.appleby@uslabinal.com
Voice of the Customer	OPEN
Recognition Chair	John Layson laysonj@usa.redcross.org
Quality Conference Chair	Gwen Rowell gwen.rowell@arkansas.gov
Placement Chair	Robert Long longr@usa.redcross.org

EMPLOYMENT OPPORTUNITIES

Looking for a new employment opportunity? Need to fill a position?

As a service to our membership, ASQ Section 1407 posts potential employment opportunities as well as the resumes of our members who may be searching for employment on our web site. Please visit www.asq-centralark.org and click on Careers.

For more information please contact:

Placement Chair, Robert Long
longr@usa.redcross.org

Meeting Attendance Reports

Our Section Database Chair will be sending a Meeting Attendance Report to members who are due to recertify. This means that you will no longer have to keep track of your meeting attendance for RUs.

The Meeting Attendance Report can be submitted with your [Recertification Journal / Application](#) to claim RUs for section meetings that you have attended since your last certification or recertification.

For more details contact:

John Denney

john.denney@falconjet.com

For those that would like to Carpool: Members will meet at **4:30 PM** at the **Wal-Mart** parking lot on North East side) located on 4450 East McCain BLVD North Little Rock

Directions to Lennox Industries:

From Little Rock and/or I40.

Continue south on US 63 until you reach the city limits.

First traffic light is Michigan Avenue continue straight.

Continue straight (which is now Buerkle Street) to STOP sign.

Cross train tracks and three STOP signs.

Next traffic light is 22nd Street continue on same road, slightly right.

Turn left on Lennox Road then left into

parking lot (west entrance).

Guard House: Identify yourself with ASQ.

You will be facing north. Park to your right.

Enter door to the northeast where the low building joins the higher one. There will be signs.

Should you become lost call Patrick Zaczyk at Lennox, 870-672-8062.

The plant is on the extreme south edge of Stuttgart.