



# AMERICAN SOCIETY FOR QUALITY

## CENTRAL ARKANSAS SECTION 1407

May 2010

### PROFESSIONAL DEVELOPMENT MEETING

#### *Roundtable Discussion*



Please join us on May 11, 2009, for a roundtable discussion of quality issues.



Three topics have been placed on the table:

*Bringing in new members*

*Encouraging volunteers for leadership roles*

*Practicing Quality in a challenged economy*

We are encouraging each of you to bring a topic for discussion to the meeting.

### **Whole Hog Café**

**5107 Warden Rd**

**North Little Rock, AR 72116**

**Phone: 501-753-9227**

**Date/Time:** Tuesday, May 11, 2010 @ 6:00 p.m.

6:00 – 6:45 - Order dinner\*, Networking/Social while we eat\*\*

6:45 – 7:45 - Roundtable Discussion

**Note:** \* Meals at Whole Hog will be ordered from the menu and paid by the member.

\*\* Order at the counter when you arrive. We will eat together and visit in the restaurant. Then adjourn to the meeting room for the roundtable discussion.

**Speaker:** All of us

**Topic:** Roundtable discussion.

**Room size is based on reservations, RSVP no later than noon on Monday, May 10, 2009  
Floyd Washburn, Arrangements Chair, e-mail at: [fwashburn@yarnells.com](mailto:fwashburn@yarnells.com)**

2009-2010  
Section 1407  
Leadership

## 2009 – 2010 Meeting Schedule

### Board of Directors:

**Chair - Dan Frith**

[danfrith@classicnet.net](mailto:danfrith@classicnet.net)

**Vice Chair - Elizabeth Howard**

[howardb@pginw.com](mailto:howardb@pginw.com)

**Secretary - Chris Batdorf**

[batdorfvaughnc@johndeere.com](mailto:batdorfvaughnc@johndeere.com)

**Treasurer - Gwen Rowell**

[gwen.rowell@arkansas.gov](mailto:gwen.rowell@arkansas.gov)

### Leadership Committee:

Immediate Past Chair - Richard

Taylor [richmantaylor@sbcglobal.net](mailto:richmantaylor@sbcglobal.net)

Auditing Chair - John Layson

[laysonj@usa.redcross.org](mailto:laysonj@usa.redcross.org)

Certification & Recertification –

Lee Wright [lfwright@avaya.com](mailto:lfwright@avaya.com)

Database Chair - John Denney

[john.denney@falconjet.com](mailto:john.denney@falconjet.com)

Education Chair - Connie Satzler

[connie.satzler@falconjet.com](mailto:connie.satzler@falconjet.com)

Historian - Fred Ameen

[fbameen@centurytel.net](mailto:fbameen@centurytel.net)

Internet Liaison - Michael Bentley

[michael.bentley@falconjet.com](mailto:michael.bentley@falconjet.com)

Membership Chair –

Linda Appleby

[linda.appleby@us.labinal.com](mailto:linda.appleby@us.labinal.com)

Newsletter Editor – Sandy King

[kings@usa.redcross.org](mailto:kings@usa.redcross.org)

Nominating Committee Chair -

Cathy Webb

[cwebb@avaya.com](mailto:cwebb@avaya.com)

Placement Chair - Robert Long

[longr@usa.redcross.org](mailto:longr@usa.redcross.org)

Program Chair - Floyd Washburn

[fwashburn@yarnells.com](mailto:fwashburn@yarnells.com)

Voice of the Customer – Ray

Crouch [ray.crouch@wgint.com](mailto:ray.crouch@wgint.com)

DATE	TOPIC	SPEAKER	LOCATION
9-15-2009	Quality Metrics in Health Care	Carolyn Yarbrough, Ph.D.	Cock of the Walk - Maumelle
10-11-2009	TOUR	AR Department of Information Services	DIS – Little Rock
11-10-2009	EVOP	Gerald McHenry - Tokusen	Shorty Smalls - NLR
12-08-2009	Quality in the NFL	Walt Coleman, NFL Referee	Michelangelo's Ristorante – Conway Spouse / SO Night
1-12-2010	Process Improvement in the National Guard	Major David Harrison, National Guard	Cock of the Walk - Maumelle
2-09-2010	TOUR <b>CANCELLED</b>	Tony Smith	American Red Cross – Little Rock
3-09-2010	Arkansas Manufacturing Solutions	Sherry Smith, AMS	Grandpa's - Sherwood
4-13-2010	TOUR	Arkansas Children's Hospital	Arkansas Children's Hospital – Little Rock
5-11-2010	Quality tool open discussion	You!	Whole Hog – NLR
6-08-2010	TOUR <b>NEW ADDITION TO SCHEDULE</b>	Tony Smith	American Red Cross – Little Rock

***PLEASE JOIN US FOR THESE MEETINGS!***

## WELCOME NEW MEMBERS

Apologies to these 3 new members – they joined our Section in March and are just now showing in the New Member list. Welcome!

Name	Company
Paula Dyer	Care IV Home Health
Crystal Glidewell	UALR
Charles Lamb	Welspun Tubular

## HAPPY ANNIVERSARY

(Anniversaries are based on when individuals join our Section)

Jane Costello	19 yrs	William Lloyd Pequignot	3 yrs
Tovia Chan	15 yrs	Susan Naomi Copeland	2 yrs
Gene Morton	13 yrs	Dana Cuccia	1 yr
Michael Bentley	9 yrs	Ronnie Evans	1 yr
Jeffrey Choisser	9 yrs	Phil Riester	1 yr
John Denney	9 yrs	Ricky Wilson	1 yr
Bruce Moore	9 yrs	Bruce Ziemer	1 yr
Gregory Hart	4 yrs		



# Officer Elections



Section 1407 Nominating Committee will present the following slate of proposed officers for consideration and vote at the May meeting:

Position	2010-2011 Slate
Chair	Elizabeth Howard <a href="mailto:howardb@pginw.com">howardb@pginw.com</a>
Vice Chair	Chris Batdorf <a href="mailto:batdorfvaughnc@johndeere.com">batdorfvaughnc@johndeere.com</a>
Secretary	Stephen Stewart <a href="mailto:Stephen.Stewart@gmaccfs.com">Stephen.Stewart@gmaccfs.com</a>
Treasurer	Ray Crouch <a href="mailto:ray.crouch@wgint.com">ray.crouch@wgint.com</a>

Nominations will be also accepted from the floor.

Voting results will be announced in our next newsletter and on the Section website.

If you will not be able to attend the meeting and would like to cast a vote or nominate a candidate prior to the meeting, please email the current Section Chair, Dan Frith at [dan.frith@arkansas.gov](mailto:dan.frith@arkansas.gov) .

Anyone wishing to serve on or chair a committee during the 2010-2011 fiscal year should contact Dan as well.



## EMPLOYMENT OPPORTUNITIES

**Looking for a new employment opportunity?  
Need to fill a position?**

As a service to our membership, ASQ Section 1407 posts potential employment opportunities as well as the resumes of our members who may be searching for employment on our web site.

For more information please contact:

**Placement Chair, Robert Long**  
[longr@usa.redcross.org](mailto:longr@usa.redcross.org)

## Meeting Attendance Reports

Our Section Database Chair will be sending a Meeting Attendance Report to members who are due to recertify. This means that you will no longer have to keep track of your meeting attendance for RUs.

The Meeting Attendance Report can be submitted with your [Recertification Journal / Application](#) to claim RUs for section meetings that you have attended since your last certification or recertification.

For more details contact:

John Denney  
[john.denney@falconjet.com](mailto:john.denney@falconjet.com)

**Whole Hog Café**  
**5107 Warden Rd**  
**North Little Rock, AR 72116**  
**Phone: 501-753-9227**

**Take US 167N / 67N towards Jacksonville. Take exit 2 to merge onto Landers Road and keep left toward Warden Road. Take a left onto Warden Road and Whole Hog BBQ will be in the small shopping center on your right.**

