



AMERICAN SOCIETY FOR QUALITY

CENTRAL ARKANSAS SECTION 1407

March 2010

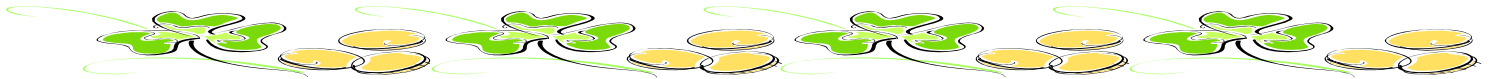
*The Next Best Thing to Design of Experiment:
How to Optimize Your Process Without Conducting a DOE!*



Come join us on March 9, 2010 at Grampa's Catfish House (Sherwood location) as we listen to a presentation by Sherry Smith, RAB Lead Quality Systems Auditor & Six Sigma Black Belt.



Ms. Smith is a Project Manager with Arkansas Manufacturing Solutions (AMS). She has been with AMS since 1998. Her work focuses on ISO auditing, ISO training and Quality consulting for Arkansas manufacturers. She has taught and consulted with companies using SPC, Problem Solving, Root Cause Analysis, Statistical Analysis and DOE.



**Grampa's Catfish House
100 Shadow Oaks Rd.
Sherwood, Arkansas 72120
(501) 758-4654**

Date/Time: Tuesday, March 9, 2010 @ 6:00 P.M.
6:00 – 6:30 Order Dinner*, Networking/Social
6:30 – 7:15 Dinner Orders Submitted, Guest Presentation
7:15 – 8:00 Enjoy dinner and conversation
8:00 – 8:30 Business meeting (if not already held)

Note: *Meals at Grampa's will be ordered from the menu and paid by the member.

Speaker: Sherry Smith, AMS
Topic: The Next Best Thing to Design of Experiment:
How to Optimize Your Process Without Conducting a DOE!

**Room size is based on reservations, so please make a reservation no later than noon on Monday, March 8, 2010 by contacting:
Floyd Washburn, Arrangements Chair, at: fwashburn@yarnells.com**



2009 – 2010 Meeting Schedule

Board of Directors:

Chair - Dan Frith
danfrith@classicnet.net

Vice Chair - Elizabeth Howard
howardb@pginw.com

Secretary - Chris Batdorf
batdorfvaughnc@johndeere.com

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gwen.rowell@arkansas.gov

Leadership Committee:

Immediate Past Chair - Richard Taylor
richmantaylor@sbcglobal.net

Auditing Chair - John Layson
laysonj@usa.redcross.org

Certification & Recertification – Lee Wright
lfwright@avaya.com

Database Chair - John Denney
john.denney@falconjet.com

Education Chair - Connie Satzler
connie.satzler@falconjet.com

Historian - Fred Ameen
fbameen@centurytel.net

Internet Liaison - Michael Bentley
michael.bentley@falconjet.com

Membership Chair – Linda Appleby
linda.appleby@us.labinal.com

Newsletter Editor – Sandy King
kings@usa.redcross.org

Nominating Committee Chair - Cathy Webb
cwebb@avaya.com

Placement Chair - Robert Long
longr@usa.redcross.org

Program Chair - Floyd Washburn
fwashburn@yarnells.com

Voice of the Customer – Ray Crouch
ray.crouch@wgint.com

DATE	TOPIC	SPEAKER	LOCATION
9-15-2009	Quality Metrics in Health Care	Carolyn Yarbrough, Ph.D.	Cock of the Walk - Maumelle
10-11-2009	TOUR	AR Department of Information Services	DIS – Little Rock
11-10-2009	EVOP	Gerald McHenry - Tokusen	Shorty Smalls - NLR
12-08-2009	Quality in the NFL	Walt Coleman, NFL Referee	Michelangelo's Ristorante – Conway Spouse / SO Night
1-12-2010	Process Improvement in the National Guard	Major David Harrison, National Guard	Cock of the Walk - Maumelle
2-09-2010	TOUR	Tony Smith	American Red Cross – Little Rock
3-09-2010	Arkansas Manufacturing Solutions	Sherry Smith, AMS	Grandpa's - Sherwood
4-13-2010	TOUR	Arkansas Children's Hospital	Arkansas Children's Hospital – Little Rock
5-11-2010	Quality tool open discussion	You!	Whole Hog - NLR

PLEASE JOIN US FOR THESE MEETINGS!

WELCOME NEW MEMBERS

Name	Company
Roy Fox	LM Glasfiber
Donald Treat	AAR Aircraft Services
Eric Zenor	Cuna Mutual



HAPPY ANNIVERSARY

Name	Years In Service
Phyllis Pearce	3 yrs in Jan. 2010
Raymond Reed	5 yrs w/ASQ 1 yr w/Sect 1407



Daylight Saving Time Begins March 14, 2010

ASQ Library – The Quality Information Center (QIC)

What is the ASQ Library?

ASQ has its own library, the Quality Information Center (QIC), at its Milwaukee headquarters.

The library's holdings include most of the books published by ASQ's book-publishing division, [Quality Press](#), the [archives for all the journals](#) that ASQ publishes and co-publishes, and proceedings from ASQ [conferences](#). The library also collects books from other publishers, such as those that are listed as study resources for ASQ's [certification exams](#).

Though the QIC is not a lending library, it does offer a wealth of knowledge and information resources for [full or associate ASQ members](#). The staff can help you locate ASQ content on specific issues and also answer any specific questions. (Many of the [Questions of the Week](#) featured in the Knowledge Center begin as member queries.)

Members can access many articles for free, and also receive discounts on articles and other materials we sell. Our staff also can help you connect with members in ASQ's [Divisions or Forums](#) who are invaluable resources in answering industry-specific questions.

Our Door Is Open

Many member-leaders who travel to Milwaukee to attend certification workshops and other ASQ events drop by the QIC to say hello, peruse the archives, and maybe ask a question or two.

We love it when members visit. In fact, here's an open invitation for members: If you're in Milwaukee, please visit ASQ and the Quality Information Center:

600 North Plankinton Avenue
Milwaukee, WI 53203

ASQ's offices are usually open Monday-Friday from 8 a.m. to 5 p.m. The QIC is usually staffed from 7:30 a.m. to 4 p.m. on those days.

And if you can't stop by, remember that we're never more than a phone call or an email away:

Voice: 800-248-1946 (United States and Canada only), x8693

Fax: 414-765-8660

E-mail: qic@asq.org

EMPLOYMENT OPPORTUNITIES

**Looking for a new employment opportunity?
Need to fill a position?**

As a service to our membership, ASQ Section 1407 posts potential employment opportunities as well as the resumes of our members who may be searching for employment on our web site.

For more information please contact:

Placement Chair, Robert Long

longr@usa.redcross.org

Meeting Attendance Reports

Our Section Database Chair will be sending a Meeting Attendance Report to members who are due to recertify. This means that you will no longer have to keep track of your meeting attendance for RUs.

The Meeting Attendance Report can be submitted with your [Recertification Journal / Application](#) to claim RUs for section meetings that you have attended since your last certification or recertification.

For more details contact:

John Denney

john.denney@falconjet.com

Grampa's

100 Shadow Oaks Rd.

Sherwood, AR 72120

Phone: 501- 758-4654

Take the Trammel Rd. Exit off of 67/167. Then take the service road on the West side of the freeway South for about 1/2 mile. Turn right onto Shadow Oaks Drive. Grampa's Catfish will be on your right. Parking and entrance is behind the building.

