



# AMERICAN SOCIETY FOR QUALITY

## CENTRAL ARKANSAS SECTION 1407

**February 2010**

*American Red Cross Tour*



Please join us on February 9, 2010, as we will be touring the main facility of the Greater Ozarks-Arkansas Region, American Red Cross.

**NOTE: Arrive Early!** Tour will start earlier than our usual guest speaker!

Schedule:

6:00 – Welcome and Introductions

6:15 – Tour

7:15 – Tour ends

7:15 – Short Business Meeting if needed



**Date/Time:** Tuesday, February 9, 2010 @ 6:00 p.m. **Arrive Early!**

**Note:** This is a tour. There will not be a dinner meal.

**See back page for directions to American Red Cross.**

If you plan on attending, please RSVP no later than close of business February 8, 2010 to Tony Smith at [smithant@usa.redcross.org](mailto:smithant@usa.redcross.org)

**2009-2010  
Section 1407  
Leadership**

**2009 – 2010 Meeting Schedule**

**Board of Directors:**

**Chair - Dan Frith**  
[danfrith@classicnet.net](mailto:danfrith@classicnet.net)

**Vice Chair - Elizabeth Howard**  
[howardb@pginw.com](mailto:howardb@pginw.com)

**Secretary - Chris Batdorf**  
[batdorfvaughnc@johndeere.com](mailto:batdorfvaughnc@johndeere.com)

**Treasurer - Gwen Rowell**  
[gwen.rowell@arkansas.gov](mailto:gwen.rowell@arkansas.gov)

**Leadership Committee:**

Immediate Past Chair - Richard Taylor  
[richmantaylor@sbcglobal.net](mailto:richmantaylor@sbcglobal.net)

Auditing Chair - John Layson  
[laysonj@usa.redcross.org](mailto:laysonj@usa.redcross.org)

Certification & Recertification – Lee Wright  
[lfwright@avaya.com](mailto:lfwright@avaya.com)

Database Chair - John Denney  
[john.denney@falconjet.com](mailto:john.denney@falconjet.com)

Education Chair - Connie Satzler  
[connie.satzler@falconjet.com](mailto:connie.satzler@falconjet.com)

Historian - Fred Ameen  
[fbameen@centurytel.net](mailto:fbameen@centurytel.net)

Internet Liaison - Michael Bentley  
[michael.bentley@falconjet.com](mailto:michael.bentley@falconjet.com)

Membership Chair – Linda Appleby  
[linda.appleby@us.labinal.com](mailto:linda.appleby@us.labinal.com)

Newsletter Editor – Sandy King  
[kings@usa.redcross.org](mailto:kings@usa.redcross.org)

Nominating Committee Chair - Cathy Webb  
[cwebb@avaya.com](mailto:cwebb@avaya.com)

Placement Chair - Robert Long  
[longr@usa.redcross.org](mailto:longr@usa.redcross.org)

Program Chair - Floyd Washburn  
[fwashburn@yarnells.com](mailto:fwashburn@yarnells.com)

Voice of the Customer – Ray Crouch  
[ray.crouch@wgint.com](mailto:ray.crouch@wgint.com)

DATE	TOPIC	SPEAKER	LOCATION
9-15-2009	Quality Metrics in Health Care	Carolyn Yarbrough, Ph.D.	Cock of the Walk - Maumelle
10-11-2009	TOUR	AR Department of Information Services	DIS – Little Rock
11-10-2009	EVOP	Gerald McHenry - Tokusen	Shorty Smalls - NLR
12-08-2009	Quality in the NFL	Walt Coleman, NFL Referee	Michelangelo's Ristorante – Conway Spouse / SO Night
1-12-2010	Process Improvement in the National Guard	Major David Harrison, National Guard	Cock of the Walk - Maumelle
2-09-2010	TOUR	Tony Smith	American Red Cross – Little Rock
3-09-2010	Arkansas Manufacturing Solutions	Sherry Smith, AMS	Grandpa's - Sherwood
4-13-2010	TOUR	Arkansas Children's Hospital	Arkansas Children's Hospital – Little Rock
5-11-2010	Quality tool open discussion	You!	Whole Hog - NLR

***PLEASE JOIN US FOR THESE MEETINGS!***

**WELCOME NEW MEMBERS**

Name	Company
Rick Meyer	Vestcom
Tina M. Toney	RockTenn

**HAPPY ANNIVERSARY**

Name	Years In Service
Ray Crouch	7
Bret Berg	6
Lisa Young	3
James Scroggins	3
Jacquelyn Cross	2
Jose Lopez	2
Shannon Rice	1
Stephen Stewart	1

# Attention: ASQ Central Arkansas Section 1407 Members

For those members who may not be aware, the ASQ Learning Institute is a planning management tool designed for members to plan and track training for career enhancement. The ASQ Learning Institute gives you the training tools you need to improve and add value to your quality career. In addition to a full course catalog and calendar, a competency assignment and career planner are available for ASQ Full, Senior, and Fellow members. Please visit:

<http://www.asq.org/learninginstitute/index.html>

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# ASQ Learning Institute™

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## Chart Your Course with Confidence

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Backed by the world's leading authority on quality, the ASQ Learning Institute provides thousands of quality practitioners like you with the latest, best knowledge and tools available. Use it as your command center for planning and executing all the high-quality learning you need.

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Topics	Catalog	Calendar	Featured
Set your direction in ISO, Six Sigma, lean, and more in <a href="#">course topics</a> .	Pinpoint the exact courses you need to succeed in the <a href="#">Learning Institute catalog</a> .	Lock in the date, time, and venue that fits your schedule in the <a href="#">course and conference calendar</a> .	<b>Intro to CMMI-Development Course</b> March 10-12, 2010 San Diego, CA

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## EMPLOYMENT OPPORTUNITIES

### Looking for a new employment opportunity? Need to fill a position?

As a service to our membership, ASQ Section 1407 posts potential employment opportunities as well as the resumes of our members who may be searching for employment on our web site.

For more information please contact:

**Placement Chair, Robert Long**

[longr@usa.redcross.org](mailto:longr@usa.redcross.org)

### Meeting Attendance Reports

Our Section Database Chair will be sending a Meeting Attendance Report to members who are due to recertify. This means that you will no longer have to keep track of your meeting attendance for RUs.

The Meeting Attendance Report can be submitted with your [Recertification Journal / Application](#) to claim RUs for section meetings that you have attended since your last certification or recertification.

For more details contact:

John Denney

[john.denney@falconjet.com](mailto:john.denney@falconjet.com)

## American Red Cross

401 South Monroe Street.

Little Rock, AR 72205

(501) 614-4428 or

(501) 614-4456

**From Little Rock or North Little Rock, take I-630 to the Fair Park (Zoo) exit. Turn north onto Fair Park Blvd and go just past the LR Zoo. Turn east onto Zoo Drive. Travel to the stop sign and turn right. You will see the Red Cross on the left.**

