



AMERICAN SOCIETY FOR QUALITY

CENTRAL ARKANSAS SECTION 1407

April 6, 2009

April 2009

Professional Development Meeting

Problem Solving Patrick O'Hearn



Please join us on April 14, 2009 as Patrick O'Hearn will speak to us on problem solving.

Patrick O'Hearn is a Principal Consultant and Lean Six Sigma Master Black Belt with the Operational Excellence Practice of General Physics Corporation (GP). General Physics is a world-wide training and performance improvement company. The GP Operational Excellence Practice provides training, coaching and consulting services in the areas of lean, six sigma performance improvement and equipment reliability to a wide range of industries. Patrick has worked in continuous improvement programs with Allied-Signal, Roadway Express and in consulting for nearly thirty years, with clients in the automotive, oil & gas, chemical, manufacturing, insurance and other industries. Patrick is currently providing lean six sigma training & coaching to the Chemical Materials Agency within the Department of the Army.

Check out the Section
1407 website at
www.asq-centralark.org

Grampa's Catfish House
100 Shadow Oaks Rd.
Sherwood, Arkansas 72120
(501) 758-4654

Date/Time: Tuesday, April 14, 2009 @ 6:00 P.M.
6:00 – 6:30 Order Dinner*, Networking/Social
6:30 – 7:15 Dinner Orders Submitted, Guest Presentation
7:15 – 8:00 Enjoy dinner and conversation
8:00 – 8:30 Business meeting (if not already held)

Note: *Meals at Grampa's will be ordered from the menu and paid by the member.

Speaker: Patrick O'Hearn
Topic: Problem Solving

Room size is based on reservations, so please make a reservation no later than noon on Monday, April 13, 2009.

For reservations, contact Floyd Washburn, Arrangements Chair, e-mail at:
fwashburn@yarnells.com

**2008-2009
Section 1407
Leadership**

Board of Directors:

Chair Richard Taylor
richmantaylor@sbcglobal.net

Vice Chair Dan Frith
Dan.frith@arkansas.gov

Secretary John Layson
laysonj@usa.redcross.org

Treasurer Gwen Rowell
gwen.rowell@arkansas.gov

Leadership Committee:

Immediate Past Chair Cathy Webb
cwebb@avaya.com

Program and Arrangements Chair Floyd Washburn
fwashburn@yarnells.com

Auditing Chair Ray Crouch
ray.crouch@wgint.com

Certification & Recertification Lee Wright
lfwright@avaya.com

Database Chair John Denney
john.denney@falconjet.com

Education Chair Connie Satzler
connie.satzler@falconjet.com

Historian Fred Ameen
fbameen@centurytel.net

Internet Liaison Michael Bentley
michael.bentley@falconjet.com

Membership Chair Linda Appleby
linda.appleby@us.labinal.com

Nominating Committee Chair Floyd Washburn
fwashburn@yarnells.com

Placement Chair Robert Long
longr@usa.redcross.org

Examining Chair Carlton White
carlton.white@wgint.com

Happy Anniversary!

Thank you for your membership in ASQ!
Anniversaries in February & March

Name	Years as a Member
Shannon Rice	1
Mike Bowlan	2
Gordon Keefe	55
Donald Leavens	52
JC Roe	35
Alice Scott	5
Veronica Sheperd	1
Amanda Tackett	2
Leta Thrasher	9
Milton Yeager	29
Lisa Young	3
James Lee Branson	15
Steve Yoder	1

2008-2009 Meeting Schedule

DATE	TOPIC	SPEAKER	LOCATION
9 Sept 08	A Practitioner's Approach to Successful Lean Six Sigma Projects	Hans Vanhaute, Molex	Grampa's Catfish House, Sherwood (NLR)
14 Oct 08	Quality in Tough Economic Times	Belinda Chavez, Region 14 Director	Cock of the Walk, Maumelle
11 Nov 08	Tour of Tokusen, Inc. in Conway	Gerald McHenry, Tokusen	(No Dinner Meeting)
9 Dec 08	Quality in Wildlife Management	Wild Man Wilson, Arkansas Game & Fish	Cock of the Walk, Spouse / SO Night*
13 Jan 09	Creating Value through Baldrige Criteria	Cal Kellogg	Grampa's
10 Feb 09	Conflict Management	Rebecca Miller, Corter Consulting	Shorty Small's (NLR)
10 Mar 09	Quality Tools	Linda Appleby, Labinal	Cock of the Walk
14 Apr 09	Problem Solving	Patrick O'Hearn, General Physics Corporation	Grampa's
12 May 09	Quality Roundtable discussion	You!	Whole Hog Cafe (NLR)

Welcome New Members

ASQ Central Arkansas Section 1407 extends a very warm welcome to our new members:

Name	Company
Nancy Owen	US Army Pine Bluff Arsenal
Raymond Reed	Teleflex Marine
Brittani Dearmond	Freedom Works Mfg., Inc.
Lawrence Lagman	DHHS, Food and Drug Administration
Dee Marshall	Veterans Health Affairs
Jonathan Nunn	URS Corporation
Tawana Walker Ogeto	Unilever Foods North America

Meeting Attendance Reports

Database Chair will be sending a Meeting Attendance Report to members who are due to recertify. This means that you will no longer have to keep track of your meeting attendance for RUs. The Meeting Attendance Report can be submitted with your [Recertification Journal / Application](#) to claim RUs for section meetings that you have attended since your last certification or recertification.

For more details contact:

John Denney
john.denney@falconjet.com

TRAINING OPPORTUNITY

Certified Quality Engineer Training

ASQ Section 1407 will provide Certified Quality Engineer training in preparation for the CQE exam given on December 5, 2009. Note: the ASQ deadline for applying for the exam is October 16, 2009.

Date/Time: Saturday – July 25, August 29, September 26,
October 31 and November 28

8:00 AM – 4:00 PM

Location: Exact location to be determined
(Will be in the Little Rock/North Little Rock area)

Course Fee: \$600.00
Includes: Quality Council of Indiana Primer and Exam CD
ANSI/ASQ Z 1.9 - 2003 Variables sampling plans
ANSI/ASQ Z 1.4 - 2003 Attribute sampling plans

Course application must be made and fees paid on or before July 1, 2009

In order to effectively conduct the class we must have a minimum class size of 6 – 8.

Please contact:
Education Chair, Connie Satzler connie.satzler@falconjet.com

Officer Election Results

Officer elections were held at our March meeting. Officers for the coming year are:

Chair	Dan Frith
Vice Chair	Beth Howard
Secretary	Chris Batdorf
Treasurer	Gwen Rowell

If you are interested in volunteering, there are several open committee chairs for the upcoming year that begins July 1, 2009.

Our Mission: To be a champion for quality in Arkansas by providing a local forum for information exchange, professional development, and continuous learning in the science of quality.

Grampa's

100 Shadow Oaks Rd.
Sherwood, AR 72120
Phone: 501- 758-4654

Take the Trammel Rd. Exit off of 67/167. Then take the service road on the West side of the freeway South for about 1/2 mile. Turn right onto Shadow Oaks Dr. Grampa's Catfish will be on your right. Parking and entrance is behind the building.

