



# AMERICAN SOCIETY FOR QUALITY

## CENTRAL ARKANSAS SECTION 1407

March 2, 2009

**March 2009**

### Professional Development Meeting

**Quality Tools  
Linda Appleby**



Please join us on March 10, 2009 as Linda Appleby will speak to us on Quality Tools.

Linda has been with Labinal Services for 2 years as the Quality Engineer for the Little Rock plant dedicated to Dassault Falcon Jet Corp. Her primary focus is to minimize cost for poor quality by eliminating the root cause of nonconformances through the various quality tools available.

Prior to Labinal Linda was with Volex Inc in Clinton, Arkansas as the Quality Manager from 1999 till 2007. She spent 20 years with Belden Wire and Cable (later Volex) as a Quality Lead Auditor and Supervisor, where she was introduced to ASQ and obtained a ASQ CQA in 1996. This was one of the most positive experiences of her career.

Check out the Section  
1407 website at  
[www.asq-centralark.org](http://www.asq-centralark.org)

**Cock of the Walk  
7103 Cock of the Walk Ln  
North Little Rock, Arkansas 72113  
(501) 758-7182**

**Date/Time:** Tuesday, March 10, 2009 @ 6:00 P.M.  
6:00 – 6:30 Order Dinner\*, Networking/Social  
6:30 – 7:15 Dinner Orders Submitted, Guest Presentation  
7:15 – 8:00 Enjoy dinner and conversation  
8:00 – 8:30 Business meeting (if not already held)

**Note:** \*Meals at Cock of the Walk will be ordered from the menu and paid by the member.

**Speaker:** Linda Appleby  
**Topic:** Quality Tools

**Room size is based on reservations, so please make a reservation no later than noon on Monday, March 9, 2009.**

For reservations, contact Floyd Washburn, Arrangements Chair, e-mail at:  
[fwashburn@yarnells.com](mailto:fwashburn@yarnells.com)

**2008-2009  
Section 1407  
Leadership**

**Board of Directors:**

**Chair** Richard Taylor  
[richmantaylor@sbcglobal.net](mailto:richmantaylor@sbcglobal.net)

**Vice Chair** Dan Frith  
[Dan.frith@arkansas.gov](mailto:Dan.frith@arkansas.gov)

**Secretary** John Layson  
[laysonj@usa.redcross.org](mailto:laysonj@usa.redcross.org)

**Treasurer** Gwen Rowell  
[gwen.rowell@arkansas.gov](mailto:gwen.rowell@arkansas.gov)

**Leadership Committee:**

**Immediate Past Chair** Cathy Webb  
[cwebb@avaya.com](mailto:cwebb@avaya.com)

**Program and Arrangements Chair** Floyd Washburn  
[fwashburn@yarnells.com](mailto:fwashburn@yarnells.com)

**Auditing Chair** Ray Crouch  
[ray.crouch@wgint.com](mailto:ray.crouch@wgint.com)

**Certification & Recertification** Lee Wright  
[lfwright@avaya.com](mailto:lfwright@avaya.com)

**Database Chair** John Denney  
[john.denney@falconjet.com](mailto:john.denney@falconjet.com)

**Education Chair** Connie Satzler  
[connie.satzler@falconjet.com](mailto:connie.satzler@falconjet.com)

**Historian** Fred Ameen  
[fbameen@centurytel.net](mailto:fbameen@centurytel.net)

**Internet Liaison** Michael Bentley  
[michael.bentley@falconjet.com](mailto:michael.bentley@falconjet.com)

**Membership Chair** Linda Appleby  
[linda.appleby@us.labinal.com](mailto:linda.appleby@us.labinal.com)

**Nominating Committee Chair** Floyd Washburn  
[fwashburn@yarnells.com](mailto:fwashburn@yarnells.com)

**Placement Chair** Robert Long  
[longr@usa.redcross.org](mailto:longr@usa.redcross.org)

**Examining Chair** Carlton White  
[carlton.white@wgint.com](mailto:carlton.white@wgint.com)

**Welcome New Members**

ASQ Central Arkansas Section 1407 extends a very warm welcome to our new member:

Name	Company
Val Pushkarev	Student

**Happy Anniversary!**

**Thank you for your membership in ASQ!  
Anniversaries in January**

Name	Years as a Member
Marc Burks	7
Ray Crouch	7
Gregory Hart	3
Ken McCray	7
Phyllis Pearce	2
Doug Rood	7
Jeffery Watkins	7

**2008-2009 Meeting Schedule**

DATE	TOPIC	SPEAKER	LOCATION
9 Sept 08	A Practitioner's Approach to Successful Lean Six Sigma Projects	Hans Vanhaute, Molex	Grampa's Catfish House, Sherwood (NLR)
14 Oct 08	Quality in Tough Economic Times	Belinda Chavez, Region 14 Director	Cock of the Walk, Maumelle
11 Nov 08	Tour of Tokusen, Inc. in Conway	Gerald McHenry, Tokusen	(No Dinner Meeting)
9 Dec 08	Quality in Wildlife Management	Wild Man Wilson, Arkansas Game & Fish	Cock of the Walk, Spouse / SO Night*
13 Jan 09	Creating Value through Baldrige Criteria	Cal Kellogg	Grampa's
10 Feb 09	Conflict Management	Rebecca Miller, Corter Consulting	Shorty Small's (NLR)
10 Mar 09	Quality Tools	Linda Appleby, Labinal	Cock of the Walk
14 Apr 09	Problem Solving	Patrick O'Hearn, General Physics Corporation	Grampa's
12 May 09	Quality Roundtable discussion	You!	Shorty Small's (NLR)

# TRAINING OPPORTUNITIES

## Certified Quality Auditor Training

**ASQ Section 1407 will provide Certified Quality Auditor training in preparation for the CQA exam given on June 6, 2009. Note: the ASQ deadline for applying for the exam is April 17, 2009.**

**Date/Time:** Saturday – March 28, April 25 and May 30, 2009  
8:00 AM - 4:00 PM

**Location:** **Exact location to be determined**  
**(Will be in the Little Rock/North Little Rock area)**

**Course Fee:** **\$300.00**  
**Includes Quality Council Primer and Exam Question CD**

**Application must be made and fees paid on or before March 15, 2009**

**In order to effectively conduct the class we must have a minimum class size of 5.**

**Please contact:**

**Education Chair, Connie Satzler [connie.satzler@falconjet.com](mailto:connie.satzler@falconjet.com)**

## American Society for Quality Section 1306 (Joplin - Springfield, MO)

**Seminar Location: Holiday Inn, Joplin, MO.**

**Instructor: [Davis R. Bothe, International Quality Institute](#)**

SEMINAR DATE	COURSE TITLE	COST
Monday, March 23, 2009	Basic SPC	\$245
Tuesday, March 24, 2009	Short Run SPC	\$245
Wednesday, March 25, 2009 – Thursday, March 26, 2009	Measuring Process Capability	\$445
Friday, March 27, 2009	Measurement Systems Analysis	\$245
Monday, March 23, 2009 – Tuesday, March 24, 2009	SPC Combo (2 days): Basic SPC + Short Run SPC	\$445
Monday, March 23, 2009 – Friday, March 27, 2009	All four courses (5 Days): Basic SPC + Short Run SPC + Measuring Process Capability + Measurement Systems Analysis	\$995

### **ENROLLMENT INFORMATION:**

**Make checks payable to:**  
International Quality Institute

**Mail checks to:**  
Michael Young  
2525 E. 32nd St., # 104  
Joplin, MO 64804  
(sorry, P.O.s, credit cards not accepted)

**Deadline for registration:**  
March 13, 2009 (no late fee)  
March 20, 2009 (\$50 late fee required)

**For more information, contact:**

Michael Young  
ASQ Chair – Section 1306 – Joplin-Springfield, MO  
Office: 417.553.4408 Cell: 417.389.4452  
e-mail: [mike@YoungQuality.com](mailto:mike@YoungQuality.com)

## Officer Elections

Officer elections will be held at our March meeting. The Section 1407 Leadership Committee is putting together a list of nominees, and nominations will be taken from the floor during the meeting.

**Our Mission:** To be a champion for quality in Arkansas by providing a local forum for information exchange, professional development, and continuous learning in the science of quality.

### Cock of the Walk

7103 Cock of the Walk Ln.  
N Little Rock, AR 72113  
(501) 758-7182

## Meeting Attendance Reports

Database Chair will be sending a Meeting Attendance Report to members who are due to recertify. This means that you will no longer have to keep track of your meeting attendance for RUs. The Meeting Attendance Report can be submitted with your [Recertification Journal / Application](#) to claim RUs for section meetings that you have attended since your last certification or recertification.

For more details contact:  
John Denney  
[john.denney@falconjet.com](mailto:john.denney@falconjet.com)

From Little Rock or North Little Rock, take the Maumelle Blvd. exit (Ark. Route 100) off of I-430. Go west on Maumelle Blvd to Counts Massie Rd. Do a U-turn at the light and head east on Maumelle Blvd. to Cock of the Walk lane, the 1<sup>st</sup> street on the right. Turn right. The restaurant is at the end of the street. From Conway, take the Maumelle exit off of I-40 (exit 142) and turn right. Follow Maumelle Blvd to Cock of the Walk lane.

