



AMERICAN SOCIETY FOR QUALITY

CENTRAL ARKANSAS SECTION 1407

February 2, 2009

February 2009

Professional Development Meeting

Rebecca Miller



Please join us on February 10, 2009 as Rebecca Miller will speak to us on managing conflict.

Rebecca Miller has over 15 years of experience as an HR Professional. As a consultant she provides one-on-one leadership coaching, behavioral assessments and group training on a variety of topics such as customer service, positive approach to discipline, sexual harassment and more. Prior to joining Corter Consulting in 2004 she was employed in the areas of manufacturing and staffing. She has participated in major re-organizations, a plant start-up in Mexico, arbitrations, union negotiations and a strike. She has served as President of the North Central Arkansas Society for Human Resource Management, Co-Chair for the Arkansas Employment Law and Legislative Affairs Conference and a long time member of the Arkansas State Council for Human Resources.

**Check out the Section
1407 website at
www.asq-centralark.org**

**Shorty Small's
4317 Warden Rd.
North Little Rock, Arkansas 72116
(501) 753-8111**

Date/Time: Tuesday, February 10, 2009 @ 6:00 P.M.
6:00 – 6:30 Order Dinner*, Networking/Social
6:30 – 7:15 Dinner Orders Submitted, Guest Presentation
7:15 – 8:00 Enjoy dinner and conversation
8:00 – 8:30 Business meeting (if not already held)

Note: *Meals at Shorty Small's will be ordered from the menu and paid by the member.

Speaker: Rebecca Miller
Topic: Conflict Management

Room size is based on reservations, so please make a reservation no later than noon on Monday, February 9, 2008.

**For reservations, contact Floyd Washburn, Arrangements Chair, e-mail at:
fwashburn@yarnells.com**

**2008-2009
Section 1407
Leadership**

Board of Directors:

Chair Richard Taylor
richmantaylor@sbcglobal.net

Vice Chair Dan Frith
Dan.frith@arkansas.gov

Secretary John Layson
laysonj@usa.redcross.org

Treasurer Gwen Rowell
gwen.rowell@arkansas.gov

Leadership Committee:

Immediate Past Chair Cathy Webb
cwebb@avaya.com

Program and Arrangements Chair Floyd Washburn
fwashburn@yarnells.com

Auditing Chair Ray Crouch
ray.crouch@wgint.com

Certification & Recertification Lee Wright
lfwright@avaya.com

Database Chair John Denney
john.denney@falconjet.com

Education Chair Connie Satzler
connie.satzler@falconjet.com

Historian Fred Ameen
fbameen@centurytel.net

Internet Liaison Michael Bentley
michael.bentley@falconjet.com

Membership Chair Linda Appleby
linda.appleby@us.labinal.com

Nominating Committee Chair Floyd Washburn
fwashburn@yarnells.com

Placement Chair Robert Long
longr@usa.redcross.org

Examining Chair Carlton White
carlton.white@wgint.com

Welcome New Members

ASQ Central Arkansas Section 1407 extends a very warm welcome to our new member:

Name	Company
Stephen Stewart	Semperian

Happy Anniversary!

**Thank you for your membership in ASQ!
Anniversaries in November**

Name	Years as a Member
Fred Ameen	23
Jose Lopez	2
Patrick Saveall	7
James Scroggins	3

2008-2009 Meeting Schedule

DATE	TOPIC	SPEAKER	LOCATION
9 Sept 08	A Practitioner's Approach to Successful Lean Six Sigma Projects	Hans Vanhaute, Molex	Grampa's Catfish House, Sherwood (NLR)
14 Oct 08	Quality in Tough Economic Times	Belinda Chavez, Region 14 Director	Cock of the Walk, Maumelle
11 Nov 08	Tour of Tokusen, Inc. in Conway	Gerald McHenry, Tokusen	(No Dinner Meeting)
9 Dec 08	Quality in Wildlife Management	Wild Man Wilson, Arkansas Game & Fish	Cock of the Walk, Spouse / SO Night*
13 Jan 09	Creating Value through Baldrige Criteria	Cal Kellogg	Grampa's
10 Feb 09	Conflict Management	Rebecca Miller, Corter Consulting	Shorty Small's (NLR)
10 Mar 09	Contract Management Tool and Flow Down Process	Charles Campbell, Labinal	Cock of the Walk
14 Apr 09	Problem Solving	Patrick O'Hearn, General Physics Corporation	Grampa's
12 May 09	Quality Roundtable discussion	You!	Shorty Small's (NLR)

TRAINING OPPORTUNITIES

Certified Quality Auditor Training

ASQ Section 1407 will provide Certified Quality Auditor training in preparation for the CQA exam given on June 6, 2009. Note: the ASQ deadline for applying for the exam is April 17, 2009.

Date/Time: Saturday – March 28, April 25 and May 30, 2009
8:00 AM - 4:00 PM

Location: **Exact location to be determined**
(Will be in the Little Rock/North Little Rock area)

Course Fee: **\$300.00**
Includes Quality Council Primer and Exam Question CD

Application must be made and fees paid on or before March 15, 2009

In order to effectively conduct the class we must have a minimum class size of 5.

Please contact:

Education Chair, Connie Satzler connie.satzler@falconjet.com

American Society for Quality Section 1306 (Joplin - Springfield, MO)

Seminar Location: Holiday Inn, Joplin, MO.

Instructor: [Davis R. Bothe, International Quality Institute](#)

<u>SEMINAR DATE</u>	<u>COURSE TITLE</u>	<u>COST</u>
Monday, March 23, 2009	Basic SPC	\$245
Tuesday, March 24, 2009	Short Run SPC	\$245
Wednesday, March 25, 2009 – Thursday, March 26, 2009	Measuring Process Capability	\$445
Friday, March 27, 2009	Measurement Systems Analysis	\$245
Monday, March 23, 2009 – Tuesday, March 24, 2009	SPC Combo (2 days): Basic SPC + Short Run SPC	\$445
Monday, March 23, 2009 – Friday, March 27, 2009	All four courses (5 Days): Basic SPC + Short Run SPC + Measuring Process Capability + Measurement Systems Analysis	\$995

ENROLLMENT INFORMATION:

Make checks payable to:
International Quality Institute

Mail checks to:
Michael Young
2525 E. 32nd St., # 104
Joplin, MO 64804
(sorry, P.O.s, credit cards not accepted)

Deadline for registration:
March 13, 2009 (no late fee)
March 20, 2009 (\$50 late fee required)

For more information, contact:
Michael Young
ASQ Chair – Section 1306 – Joplin-Springfield, MO
Office: 417.553.4408 Cell: 417.389.4452
e-mail: mike@YoungQuality.com

The Board of Directors of ASQ Section 1407 would like to encourage membership to review the Section Management Plan (SMP) describing the current business plan for the 2007-2008 year. The Leadership Committee solicits your comments and will be happy to answer any questions. Please go to our website at www.asq-centralark.org and go to the SMP button to view the plan.

Our Mission: To be a champion for quality in Arkansas by providing a local forum for information exchange, professional development, and continuous learning in the science of quality.

Meeting Attendance Reports

Database Chair will be sending a Meeting Attendance Report to members who are due to recertify. This means that you will no longer have to keep track of your meeting attendance for RUs. The Meeting Attendance Report can be submitted with your [Recertification Journal / Application](#) to claim RUs for section meetings that you have attended since your last certification or recertification.

For more details contact:
John Denney
john.denney@falconjet.com

Shorty Small's

4317 Warden Rd
North Little Rock, AR 72116
Phone: 501- 753-8111

From I-40 take 67/167 North. Take the Frontage Rd / Landers Rd exit and stay in the left hand lane. Go under the freeway toward Warden Rd. Follow Warden Rd .7 miles and Shorty Smalls will be on your right.

