



AMERICAN SOCIETY FOR QUALITY

CENTRAL ARKANSAS SECTION 1407

December 1, 2008

January 2009



Check out the Section
1407 website at
www.asq-centralark.org

Professional Development Meeting

Please join us on January 13, 2009 as Cal Kellogg will speak to us on creating value through the application of the Baldrige Criteria.

Cal is Senior Vice President and Chief Strategy and Development Officer for Arkansas Blue Cross Blue Shield. His responsibilities include strategic planning, human resources, leadership and executive development, corporate incentive programs, and process improvement activities.

Cal has a Ph. D. in Business Administration from the University of Arkansas-Fayetteville. Prior to joining ABCBS in 1995, he was the Chairman of the Department of Management and Associate Dean of the College of Business Administration at the University of Arkansas Little Rock. He also served as the Assistant Dean for Undergraduate Students at the School of Business at the University of Mississippi and was a faculty member at Illinois State University and Arkansas Tech University. During his fifteen years in the academic community he taught numerous undergraduate and graduate courses in business strategy, organizational behavior, and human resource management. He also conducted management development programs in both the United States and Mexico. He has served as a consultant to manufacturing, healthcare, transportation, and a variety of service companies throughout the mid-west and south. He has been a Senior Examiner, a member of the Judges Panel and a member of the Board of Directors for the Governor's Quality Award Program. He is currently Board Chairman. He has been the Instructor for Governor's Quality Award Examiner training classes for the last nine years.

Grampa's Catfish House
100 Shadow Oaks Rd., Sherwood, Arkansas 72120
(501) 758-4654

Date/Time: Tuesday, January 13, 2009 @ 6:00 P.M.
6:00 – 6:30 Order Dinner*, Networking/Social
6:30 – 7:15 Dinner Orders Submitted, Guest Presentation
7:15 – 8:00 Enjoy dinner and conversation
8:00 – 8:30 Business meeting (if not already held)

Note: *Meals at Grampa's will be ordered from the menu and paid by the member.

Speaker: Cal Kellogg
Topic: Creating Value Through the Application of the Baldrige Criteria

Room size is based on reservations, so please make a reservation no later than noon on Monday, January 12, 2008.

For reservations, contact Floyd Washburn, Arrangements Chair, e-mail at:
fwashburn@yarnells.com

**2008-2009
Section 1407
Leadership**

Board of Directors:

Chair Richard Taylor
richmantaylor@sbcglobal.net

Vice Chair Dan Frith
Dan.frith@arkansas.gov

Secretary John Layson
laysonj@usa.redcross.org

Treasurer Gwen Rowell
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Leadership Committee:

Immediate Past Chair Cathy Webb
cwebb@avaya.com

Program and Arrangements Chair Floyd Washburn
fwashburn@yarnells.com

Auditing Chair Ray Crouch
ray.crouch@wgint.com

Certification & Recertification Lee Wright
lfwright@avaya.com

Database Chair John Denney
john.denney@falconjet.com

Education Chair Connie Satzler
connie.satzler@falconjet.com

Historian Fred Ameen
fbameen@centurytel.net

Internet Liaison Michael Bentley
michael.bentley@falconjet.com

Membership Chair Linda Appleby
linda.appleby@us.labinal.com

Nominating Committee Chair Floyd Washburn
fwashburn@yarnells.com

Placement Chair Robert Long
longr@usa.redcross.org

Examining Chair Carlton White
carlton.white@wgint.com

Welcome New Members

ASQ Central Arkansas Section 1407 extends a very warm welcome to the following new members:

Name	Company
Toby Crow	
Joseph Jensen	UAMS
Dr. Nicholas Lang	UAMS
David Money	Airgas Mid South

Happy Anniversary!

**Thank you for your membership in ASQ!
Anniversaries in November**

Name	Years as a Member
Chris Batdorf	3
Robert Cooper	3
Bret Berg	5
Carol Gullick	2
David Sheets	7
Philip Sherrill	5
Richard Taylor	5

2007-2008 Meeting Schedule

DATE	TOPIC	SPEAKER	LOCATION
9 Sept 08	A Practitioner's Approach to Successful Lean Six Sigma Projects	Hans Vanhaute, Molex	Grampa's Catfish House, Sherwood (NLR)
14 Oct 08	Quality in Tough Economic Times	Belinda Chavez, Region 14 Director	Cock of the Walk, Maumelle
11 Nov 08	Tour of Tokusen, Inc. in Conway	Gerald McHenry, Tokusen	(No Dinner Meeting)
9 Dec 08	Quality in Wildlife Management	Wild Man Wilson, Arkansas Game & Fish	Cock of the Walk, Spouse / SO Night*
13 Jan 09	Creating Value through Baldrige Criteria	Cal Kellogg	Grampa's
10 Feb 09	Conflict Management	Rebecca Miller, Corter Consulting	Shorty Small's (NLR)
10 Mar 09	Contract Management Tool and Flow Down Process	Charles Campbell, Labinal	Cock of the Walk
14 Apr 09	Problem Solving	Patrick O'Hearn, General Physics Corporation	Grampa's
12 May 09	Quality Roundtable discussion	You!	Shorty Small's (NLR)

The Board of Directors of ASQ Section 1407 would like to encourage membership to review the Section Management Plan (SMP) describing the current business plan for the 2007-2008 year. The Leadership Committee solicits your comments and will be happy to answer any questions. Please go to our website at www.asq-centralark.org and go to the SMP button to view the plan.

Our Mission: To be a champion for quality in Arkansas by providing a local forum for information exchange, professional development, and continuous learning in the science of quality.

Meeting Attendance Reports

Database Chair will be sending a Meeting Attendance Report to members who are due to recertify. This means that you will no longer have to keep track of your meeting attendance for RUs. The Meeting Attendance Report can be submitted with your [Recertification Journal / Application](#) to claim RUs for section meetings that you have attended since your last certification or recertification.

For more details contact:
John Denney
john.denney@falconjet.com

Certified Quality Auditor Training

ASQ Section 1407 will provide Certified Quality Auditor training in preparation for the CQA exam given on June 6, 2009. Note: the ASQ deadline for applying for the exam is April 17, 2009.

Date/Time: Saturday – March 28, April 25 and May 30, 2009
8:00 AM - 4:00 PM

Location: **Exact location to be determined**
(Will be in the Little Rock/North Little Rock area)

Course Fee: **\$300.00**
Includes Quality Council Primer and Exam Question CD

Application must be made and fees paid on or before March 15, 2009

In order to effectively conduct the class we must have a minimum class size of 5.

Please contact:

Education Chair, Connie Satzler

Grandpa's Catfish
100 Shadow Oaks Rd.
Sherwood, AR 72120
Phone: 501- 758-4654

Take the Trammel Rd. Exit off of 67/167. Then take the service road on the West side of the freeway South for about 1/2 mile. Turn right onto Shadow Oaks Dr. Grandpa's Catfish will be on your right. Parking and entrance is behind the building.

