



# AMERICAN SOCIETY FOR QUALITY

## CENTRAL ARKANSAS SECTION 1407

September 27, 2007

### October Meeting – After the Mapping is Done NOW WHAT?



Check out the Section  
1407 website at  
[www.asq-centralark.org](http://www.asq-centralark.org)

Please join us on October 9, 2007 to hear Sherry Smith expand on “the rest of the story” after you have completed the value stream mapping of your processes. With continuous improvement as the goal there are many valuable quality tools that will benefit your company. The difficult part is remembering to start with the basic tools and working up to the complex tools. Sherry will share her knowledge and expertise with those basic tools and how our companies can benefit from improved processes.

Sherry Smith has worked for Arkansas Manufacturing Solutions for almost ten years and is currently a Project Manager delivering Quality related consulting and training to Arkansas companies. Sherry is an ASQ Six Sigma Black Belt, RAB Certified Quality Systems Lead Auditor, has served as a Lead Examiner for the Arkansas Quality Award, Certified Trainer/Coach ISO 9000 - Plexus/EPIC, Certified Quality Auditor (CQA) – ASQ, Certified Trainer - Total Quality Transformation (TQT) and a Trainer/Facilitator of the Zenger Miller Frontline Leadership. Sherry’s Master’s degree in teaching enables quick transfer of the knowledge learned.

**Special Interest  
Articles on page 2:**

- Welcome new members!
- Employment Opportunities
- Happy anniversary!

### Please join us on October 9, 2007

**Cozymel’s  
Shackleford Drive  
Little Rock, AR 72211  
Phone: 501-224-4501**

**Date/Time:** Tuesday, October 9, 2007  
6:00 - 6:30 PM Networking/Social  
6:30 - 7:00 PM Dinner/Networking/Social Continued  
7:00 - 8:00 PM Speaker

**\*Note:** The meal at Cozymel’s will be a light Mexican buffet – Price \$15.00

**Speaker:** Our Guest Speaker will be Sherry Smith speaking on choices of quality tools for process improvement after Value Steam Mapping

#### Dinner Reservation Reminder

For reservations, contact Floyd Washburn, Arrangements Chair, by e-mail at [fwashburn@yarnells.com](mailto:fwashburn@yarnells.com).

**Reservations must be received no later than noon on Monday, October 8, 2007.**

2007-2008

Section 1407 Leadership

**Board of Directors:**

**Chair Cathy Webb**  
[cwebb@avaya.com](mailto:cwebb@avaya.com)

**Vice Chair Richard Taylor**  
[richmantaylor@sbcglobal.net](mailto:richmantaylor@sbcglobal.net)

**Secretary Linda Appleby**  
[lnd\\_appleby@yahoo.com](mailto:lnd_appleby@yahoo.com)

**Treasurer Dan Frith**  
[Dan.frith@arkansas.gov](mailto:Dan.frith@arkansas.gov)

**Leadership Committee:**

Program and Arrangements Chair  
Floyd Washburn  
[fwashburn@yarnells.com](mailto:fwashburn@yarnells.com)

Auditing Chair B. J. Tolbert  
[tolbertbj@usa.redcross.org](mailto:tolbertbj@usa.redcross.org)

Certification & Recertification  
Lee Wright  
[lfwright@avaya.com](mailto:lfwright@avaya.com)

Database Chair John Denney  
[john.denney@falconjet.com](mailto:john.denney@falconjet.com)

Education Chair Connie Satzler  
[connie.satzler@falconjet.com](mailto:connie.satzler@falconjet.com)

Historian Sarah Story  
[sastory@peoplepc.com](mailto:sastory@peoplepc.com)

Internet Liaison  
Michael Bentley  
[michael.bentley@falconjet.com](mailto:michael.bentley@falconjet.com)

Membership Chair  
Gwen Rowell  
[gwen.rowell@arkansas.gov](mailto:gwen.rowell@arkansas.gov)

Nominating Committee Chair  
John Layson  
[laysonj@usa.redcross.org](mailto:laysonj@usa.redcross.org)

Placement Chair Robert Long  
[longr@usa.redcross.org](mailto:longr@usa.redcross.org)

# Welcome New Members

ASQ Central Arkansas Section 1407 extends a very warm welcome to the following new members:

| Name              | Company                      |
|-------------------|------------------------------|
| John Kelly        | Southwest Power Pool, Inc.   |
| Amanda Tackett    | Kohler                       |
| Jo Ann White      | Bosch Communications Systems |
| John Williams Jr. | Rexam Closures & Containers  |

## Employment Opportunities

### Looking for a new employment opportunity? Need to fill a position?

As a service to our membership, ASQ Section 1407 posts potential employment opportunities as well as the resumes of our members who may be searching for employment on our web site. For more information please contact:

Placement Chair, Robert Long  
[longr@usa.redcross.org](mailto:longr@usa.redcross.org)

Check out the Section 1407 Website at  
[www.asq-centralark.org](http://www.asq-centralark.org)

## Happy Anniversary!

Thank you for your membership in ASQ!  
Anniversaries in October

| Name                | Years as a Member |
|---------------------|-------------------|
| Joseph H. Lukas     | 21                |
| W. Steven Hester    | 17                |
| Robert C. Johnson   | 17                |
| Cathy W. Webb       | 17                |
| Joseph E. McCorkle  | 15                |
| Tracy K. Baker      | 14                |
| Terry Bennett       | 13                |
| Michael T. Corbin   | 11                |
| Marcus V. Babb      | 10                |
| Wesley F. McMahan   | 10                |
| Edward A. Tomayko   | 10                |
| Angela D. Deems     | 9                 |
| Patrick R. Saveall  | 5                 |
| Terry Jones         | 4                 |
| Patrick H. Vest     | 3                 |
| Colleen L. Fallon   | 2                 |
| Larry D. Parker     | 1                 |
| Rebekah K. Reinhart | 1                 |

## 2007-2008 Meeting Schedule

| DATE       | TOPIC  | SPEAKER              | LOCATION                     |
|------------|--|----------------------|------------------------------|
| 11 Sept 07 | Value Stream Mapping   | Jim Lilly            | Julie's                      |
| 9 Oct 07   | After Value Stream Mapping?  | Sherry Smith         | Cozymel's                    |
| 13 Nov 07  | Certifications & Recert Journal Prep                                   | Lee Wright           | Grandpa's Catfish, NLR       |
| 11 Dec 07  | NFL Officiating  | Walt Coleman         | Julie's Spouse / SO Night    |
| 8 Jan 08   | Lean / Six Sigma   | Ellen Aistrup, Molex | Grandpa's Catfish, NLR       |
| 12 Feb 08  | Food Safety in a Global Economy -                                      | Ted Moskel           | Cozymel's *Spouse / SO Night |
| 11 Mar 08  | Data Quality - UALR's Master of Science in Information Quality Program | Jim Talburt          | Grandpa's Catfish, NLR       |
| 8 Apr 08   | Medical Center Tour  | Tour                 | TBA                          |
| 13 May 08  | Quality Issues Roundtable  | YOU!                 | Julie's                      |

\*Please invite your spouse or significant other to hear our speaker's presentation

### Certified Quality Engineer Exam Preparation

ASQ Section 1407 is planning to provide Certified Quality Engineer preparation training for the CQE exam given on June 7, 2008. Plans are underway for 5 sessions to be held between January and May, 2008. We need to hear from you regarding your interest in the classes.

Please contact Education Chair, Connie Satzler  
[Connie.satzler@falconjet.com](mailto:Connie.satzler@falconjet.com)



Southern  
Illinois University  
Carbondale

**Southern Illinois University – LRAFB, currently has an opening for an instructor in Geometric Dimensioning and Tolerancing for the Spring 2008 Semester. For more information, Contact Linda Eubanks**  
[siuclafb@centurytel.net](mailto:siuclafb@centurytel.net)  
**(501) 988-1391**

Advertise in the Newsletter....

The ASQ Section 1407 newsletter is a great way to spread the word. You will reach over 200 quality professionals and support the continued growth of our section. Contact the newsletter committee for more information.

Connie Satzler

[connie.satzler@falconjet.com](mailto:connie.satzler@falconjet.com) or 501-301-2065

Michael Bentley  
[michael.bentley@falconjet.com](mailto:michael.bentley@falconjet.com) or 501-301-2155

John Denney  
[john.denney@falconjet.com](mailto:john.denney@falconjet.com) 501-301-2147

#### **Recertification News**

Please send your recertification packages to:

**Lee Wright**

[lfwright@avaya.com](mailto:lfwright@avaya.com)

100 South University Ave. Suite 313  
 Little Rock, AR 72205  
 Phone: (501) 663-2225  
 Fax: (501) 663-2220

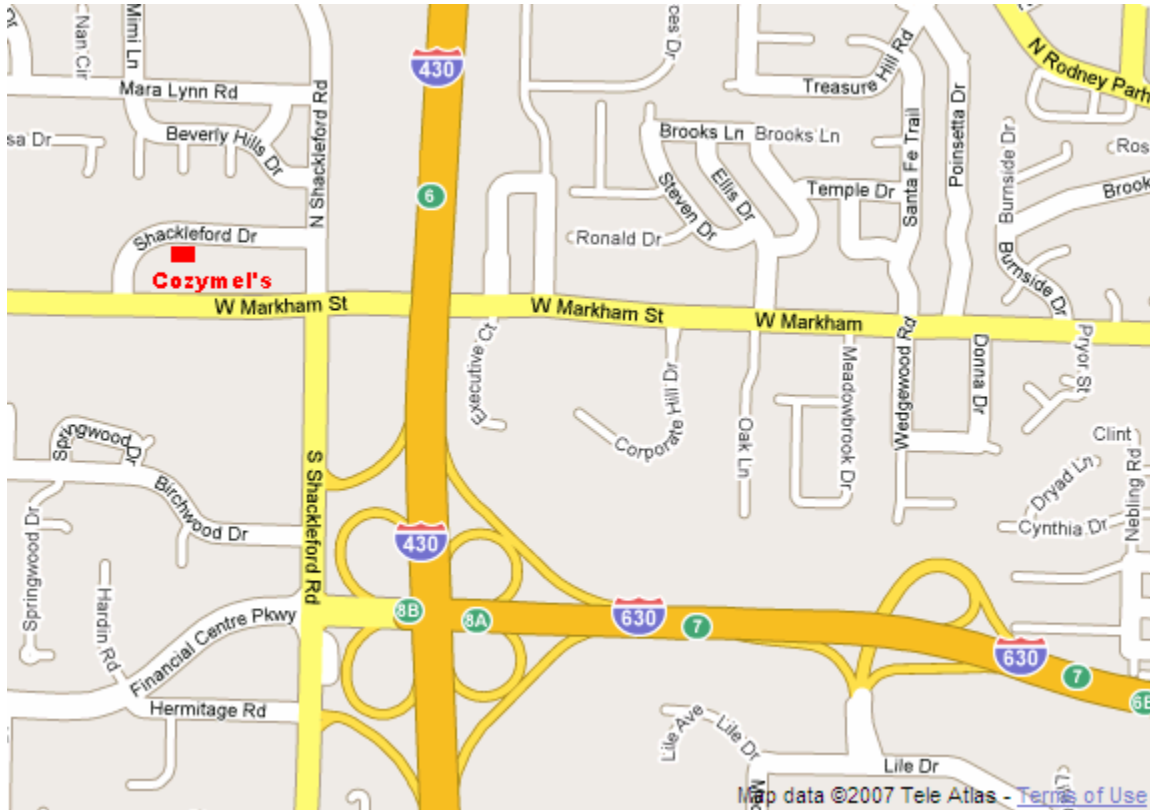
Don't forget to sign it and send a copy of your current certificate!

#### **Meeting Attendance Reports**

As a service to our members, our Database Chair will be sending a Meeting Attendance Report to members who are due to recertify. This means that you will no longer have to keep track of your meeting attendance for RUs. The Meeting Attendance Report can be submitted with your [Recertification Journal/Application](#) to claim RUs for section meetings that you have attended since your last certification / recertification. For more details contact:

John Denney  
[john.denney@falconjet.com](mailto:john.denney@falconjet.com) 501-301-2147

Your comments and suggestions are always welcome!



Cozymel's is located on Shackleford Drive near West Markham and South Shackleford Road (on the hill next to Macaroni Grill)

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## REMINDER

Certified Quality Auditor Training – November 3 & 10, 2007

ASQ Section 1407 will provide Certified Quality Auditor training in preparation for the CQA exam given on December 1, 2007.

**Date/Time:** Saturday, November 3 & 10, 2007  
8:00 AM - 4:00 PM

**Location:** Exact location to be determined  
(Will be in the Little Rock/North Little Rock area)

**Course Fee:** \$300.00  
Includes Quality Council Primer and Exam Question CD

Application must be made and fees paid on or before October 12, 2007

In order to effectively conduct the class we must have a minimum class size of 4

Contact - Education Chair, Connie Satzler  
[Connie.satzler@falconjet.com](mailto:Connie.satzler@falconjet.com)