



AMERICAN SOCIETY FOR QUALITY

CENTRAL ARKANSAS SECTION 1407

May 6, 2008



May Meeting Quality Round Table It's All About You!

Please join us for the final meeting of the 2007-2008 calendar year on May 13, 2008 at Julie's in Little Rock. This meeting is designed to be a roundtable discussion on quality related subjects that are relevant to you, our members. Everyone is encouraged to bring a topic / issue for discussion. Topics are open and can include anything from leadership, empowerment, involvement, change management, innovation, the voice of the customer or the cost of quality. The direction the discussion takes is up to you!

Check out the Section
1407 website at
www.asq-centralark.org

Please join us on May 13, 2008

Special Interest Articles

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- *ASQ Celebrates Quality Milestone*

Julie's

110 S Shackleford Rd
Little Rock, AR 72211
(501) 224-4501

Date/Time: Tuesday, May 13, 2008
6:00 - 6:30 PM Networking/Social
6:30 - 7:00 PM Dinner/Networking/Social Continued
7:00 - 8:00 PM Quality Issues Round Table

Topic: **Member Roundtable Discussion
Quality Issues That Are Relevant to YOU**

Note: Dinner at Julie's is ordered from the menu and paid for by the member.

Dinner Reservation Reminder

For reservations, contact Floyd Washburn, Arrangements Chair,
e-mail at fwashburn@yarnells.com.

Reservations must be received no later than noon on Monday, May 12, 2008.

2007-2008

Section 1407 Leadership

Board of Directors:

Chair Cathy Webb
cwebb@avaya.com

Vice Chair Richard Taylor
richmantaylor@sbcglobal.net

Secretary Linda Appleby
ld_appleby@yahoo.com

Treasurer Dan Frith
Dan.frith@arkansas.gov

Leadership Committee:

Program and Arrangements Chair
Floyd Washburn
fwashburn@yarnells.com

Auditing Chair B. J. Tolbert
tolbertbj@usa.redcross.org

Certification & Recertification
Lee Wright
lfwright@avaya.com

Database Chair John Denney
john.denney@falconjet.com

Education Chair Connie Satzler
connie.satzler@falconjet.com

Historian Sarah Story
sastory@peoplepc.com

Internet Liaison
Michael Bentley
michael.bentley@falconjet.com

Membership Chair
Gwen Rowell
gwen.rowell@arkansas.gov

Nominating Committee Chair
John Layson
laysonj@usa.redcross.org

Placement Chair Robert Long
longr@usa.redcross.org

Prepare for ASQ Certification

ASQ launched three new Web-based certification preparation programs to help you prepare for the ASQ Certified Quality Auditor, Certified Biomedical Auditor, or Certified HACCP Auditor exams by identifying your strengths as well as your additional areas of study. These programs provide enough questions for at least three completely unique exams. After answering each question, you will receive an explanation and the correct answer. Once you have completed the program, you will receive a graphical summary of your scores. A great value at only \$65.00! For more information, please visit:

- [Certified Quality Auditor Question Bank: CQA Certification](#)
- [Certified Biomedical Auditor Question Bank: CBA Certification](#)
- [Certified HACCP Auditor Question Bank: CHA Certification](#)

Welcome New Members

ASQ Central Arkansas Section 1407 extends a very warm welcome to the following new members:

Name	Company
Khamphet Chang	LM Glasfiber
Ernest Kiss	AAR - Aircraft Services
Michael Shane McCoy	Triumph Fabrications
Shannon Rice	Stanely Inc.
Thomas Schichtl	Remington Arms

Happy Anniversary!

**Thank you for your membership in ASQ!
Anniversaries in May**

Name	Years as a Member
Jane Costello	17
To Chan	13
Gene Morton	11
Bert Spencer	8
Michael Bentley	7
Jeffrey Choisser	7
John Denney	7
Bruce Moore	7
Ernest Englehart	2
Gregory Hart	2
Kenneth Keys	2
Mickey Freeman	1
Michael Long	1
William Pequignot	1

2007-2008 Meeting Schedule

DATE	TOPIC	SPEAKER	LOCATION
11 Sept 07	Value Stream Mapping	Jim Lilly	Julie's
9 Oct 07	After Value Stream Mapping?	Sherry Smith	Cozymel's
13 Nov 07	Certifications & Recert Journal Prep	Lee Wright	Grandpa's Catfish, NLR
11 Dec 07	NFL Officiating	Walt Coleman	Grandpa's Catfish, NLR *Spouse / SO Night
8 Jan 08	Lean / Six Sigma	Ellen Aistrup, Molex	Julie's
12 Feb 08	Quality at the Arkansas Children's Hospital	Sherryl Ray	Cozymel's *Spouse / SO Night
11 Mar 08	Data Quality - UALR's Master of Science in Information Quality Program	Dr. John Talburt	Grandpa's Catfish, NLR
8 Apr 08	Medical Center Tour	Mary Willis	AR Heart Hospital <u>Tour Only</u> – No Dinner
13 May 08	Quality Issues Roundtable	YOU!	Julie's

Employment Opportunities

Looking for a new employment opportunity? Need to fill a position?

As a service to our membership, ASQ Section 1407 posts potential employment opportunities as well as the resumes of our members who may be searching for employment on our web site. For more information please contact:

Placement Chair, Robert Long
longr@usa.redcross.org

Check out the Section 1407 Website at
www.asq-centralark.org

Member Recognition – Hans VanHaute – Volunteer Extraordinaire

ASQ Central Arkansas Section 1407 wishes to recognize and thank our long time member Hans VanHaute. Hans stepped up to the plate and supported our section by volunteering to prepare the Certified Quality Engineer training materials and then deliver the training. The training has been a huge success and our sincere thanks go to Hans for making it happen!

Congratulations!
ASQ Certifications for the following members:

Norman Crouch, MQ/OE
Richard Petty, MQ/OE

Recertification News

Please send your recertification packages to:

Lee Wright

lfwright@avaya.com

100 South University Ave. Suite 313
Little Rock, AR 72205
Phone: (501) 663-2225
Fax: (501) 663-2220

Don't forget to sign it and send a copy of your current certificate!

Meeting Attendance Reports

As a service to our members, our Database Chair will be sending a Meeting Attendance Report to members who are due to recertify. This means that you will no longer have to keep track of your meeting attendance for RUs. The Meeting Attendance Report can be submitted with your [Recertification Journal/Application](#) to claim RUs for section meetings that you have attended since your last certification / recertification. For more details contact:

John Denney
john.denney@falconjet.com
 501-301-2146



Southern[™]
Illinois University
Carbondale

For more information,
Contact Linda Eubanks
siucrafb@centurytel.net
 (501) 988-1391



Julie's is located near the intersection of West Markham and South Shackleford Rd. right next to the La Quinta Inn.

News from ASQ Headquarters -

ASQ Celebrates Quality Milestone *Certifications Still Going Strong After 40 Years*

In the world of quality improvement, achieving certification is viewed as a major source of personal accomplishment as well as a stepping stone to job advancement and higher salary. This year, the American Society for Quality (ASQ), the world's leading authority on quality improvement, celebrates its 40th year of providing certification to quality professionals around the world.

Since 1968, ASQ has certified more than 160,000 professionals in a diverse range of industries. Certification, as defined by ASQ, recognizes that an individual has demonstrated proficiency within, and a comprehension of, a specific body of knowledge at a point in time. Applicants for certification must meet specific criteria specific to the exam they're taking. The work experience requirements vary depending on the type of certification. Click [HERE](#) for more information.