



AMERICAN SOCIETY FOR QUALITY

CENTRAL ARKANSAS SECTION 1407

February 1, 2008

February Meeting Quality at The Arkansas Children's Hospital



Check out the Section
1407 website at
www.asq-centralark.org

Please join us on February 12, 2008 at Cozymel's as Sherryl Ray speaks to us about quality at the Arkansas Children's Hospital.

Sherryl has almost 20 years of experience in healthcare quality. She has been the Director of Quality Improvement at Arkansas Children's Hospital (ACH) since 1999. Prior to then, she developed the quality improvement program for the nursing division at ACH. She is a Registered Nurse and a Certified Professional in Healthcare Quality by the Healthcare Quality Certification Board of the National Association for Healthcare Quality since 1996.

In her current role as the QI Director, Ms. Ray has responsibilities for the quality management program, which encompasses performance of the medical staff and hospital services, the patient safety program, which includes national initiatives promoting patient safety, and for regulatory compliance.

One of Ms. Ray's favorite quotes is by Beverly Sills: "You may be disappointed if you fail, but you are doomed if you don't try."

Special Interest Articles

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- 2008 Quality Institute for Healthcare
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Please join us on February 12, 2008

Cozymel's
Shackleford Drive
Little Rock, AR 72211
Phone: 501-224-4501

Date/Time: Tuesday, February 12, 2008
6:00 - 6:30 PM Networking/Social
6:30 - 7:00 PM Dinner/Networking/Social Continued
7:00 - 8:00 PM Speaker

Note: Please invite your Spouse / Significant Other to this interesting presentation

Speaker: Sherryl Ray, Director of Quality Improvement
Quality at the Arkansas Children's Hospital

Dinner Reservation Reminder

For reservations, contact Floyd Washburn, Arrangements Chair,
e-mail at fwashburn@yarnells.com.

Reservations must be received no later than noon on Monday, February 11, 2007.

2007-2008

Section 1407 Leadership

Board of Directors:

Chair Cathy Webb

cwebb@avaya.com

Vice Chair Richard Taylor

richmantaylor@sbcglobal.net

Secretary Linda Appleby

lnd_appleby@yahoo.com

Treasurer Dan Frith

Dan.frith@arkansas.gov

Leadership Committee:

Program and Arrangements Chair

Floyd Washburn

fwashburn@yarnells.com

Auditing Chair B. J. Tolbert

tolbertbj@usa.redcross.org

Certification & Recertification

Lee Wright

lfwright@avaya.com

Database Chair John Denney

john.denney@falconjet.com

Education Chair Connie Satzler

connie.satzler@falconjet.com

Historian Sarah Story

sastory@peoplepc.com

Internet Liaison

Michael Bentley

michael.bentley@falconjet.com

Membership Chair

Gwen Rowell

gwen.rowell@arkansas.gov

Nominating Committee Chair

John Layson

laysonj@usa.redcross.org

Placement Chair Robert Long

longr@usa.redcross.org

Recent ASQ Certifications

You have worked hard and certification in your chosen interest is a great investment. ASQ Section 1407 wishes to recognize and congratulate the following members and their recent certifications:

- Stephen Scharenborg - Certified Calibration Technician
- Tracy Baker - Certified Quality Auditor
- Kiley Ingle - Certified Quality Auditor
- Richard Petty - Certified Quality Auditor
- Patrick Vest - Certified Quality Engineer
- Roderick Schwartz - Certified Quality Engineer

Welcome New Members

ASQ Central Arkansas Section 1407 extends a very warm welcome to the following new members:

Name	Company
Eric Billings	Lennox
Mike Bowlan	Lennox
Walter Bowlan	Lennox

Happy Anniversary!

Thank you for your membership in ASQ!
Anniversaries in February

Name	Years as a Member
Fred Ameen	22
Gerald McHenry	20
Doug Priestler	18
Mark Lusk	16
Gary Burgess	13
Connie Satzler	13
Calvin Kellogg	10
Lawrence Archer	7
David Dalton	3
Mary Jo Washam	3
Kiley Ingle	2
Dennis Lithgow	2
Riconna Reddix	2
Lisa Young	2

2007-2008 Meeting Schedule

DATE	TOPIC	SPEAKER	LOCATION
11 Sept 07	Value Stream Mapping	Jim Lilly	Julie's
9 Oct 07	After Value Stream Mapping?	Sherry Smith	Cozymel's
13 Nov 07	Certifications & Recert Journal Prep	Lee Wright	Grandpa's Catfish, NLR
11 Dec 07	NFL Officiating	Walt Coleman	Grandpa's Catfish, NLR *Spouse / SO Night
8 Jan 08	Lean / Six Sigma	Ellen Aistrup, Molex	Julie's
12 Feb 08	Quality at the Arkansas Children's Hospital	Sherryl Ray	Cozymel's *Spouse / SO Night
11 Mar 08	Data Quality - UALR's Master of Science in Information Quality Program	Jim Talburt	Grandpa's Catfish, NLR
8 Apr 08	Medical Center Tour	Tour	Arkansas Heart Hospital
13 May 08	Quality Issues Roundtable	YOU!	Julie's

*Please invite your spouse or significant other to hear our speaker's presentation

Advertise in the Newsletter....

The ASQ Section 1407 newsletter is a great way to spread the word. You will reach over 200 quality professionals and support the continued growth of our section. Contact the newsletter committee for more information.

Connie Satzler

connie.satzler@falconjet.com or 501-301-2065

Michael Bentley
michael.bentley@falconjet.com or 501-301-2155

John Denney
john.denney@falconjet.com
501-301-2147

Recertification News

Please send your recertification packages to:

Lee Wright

lfwright@avaya.com

100 South University Ave. Suite 313
Little Rock, AR 72205
Phone: (501) 663-2225
Fax: (501) 663-2220

Don't forget to sign it and send a copy of your current certificate!

Meeting Attendance Reports

As a service to our members, our Database Chair will be sending a Meeting Attendance Report to members who are due to recertify. This means that you will no longer have to keep track of your meeting attendance for RUs. The Meeting Attendance Report can be submitted with your [Recertification Journal/Application](#) to claim RUs for section meetings that you have attended since your last certification / recertification. For more details contact:

John Denney
john.denney@falconjet.com
501-301-2147

Your comments and suggestions are always welcome!

ASQ Section 1407 Strategic Business Plan

The Board of Directors of ASQ Section 1407 would like to encourage membership to review the Section Management Plan (SMP) describing the current business plan for the 2007-2008 year. The Leadership Committee solicits your comments and will be happy to answer any questions. Please go to our website at www.asq-centralark.org and go to the SMP button to view the plan.

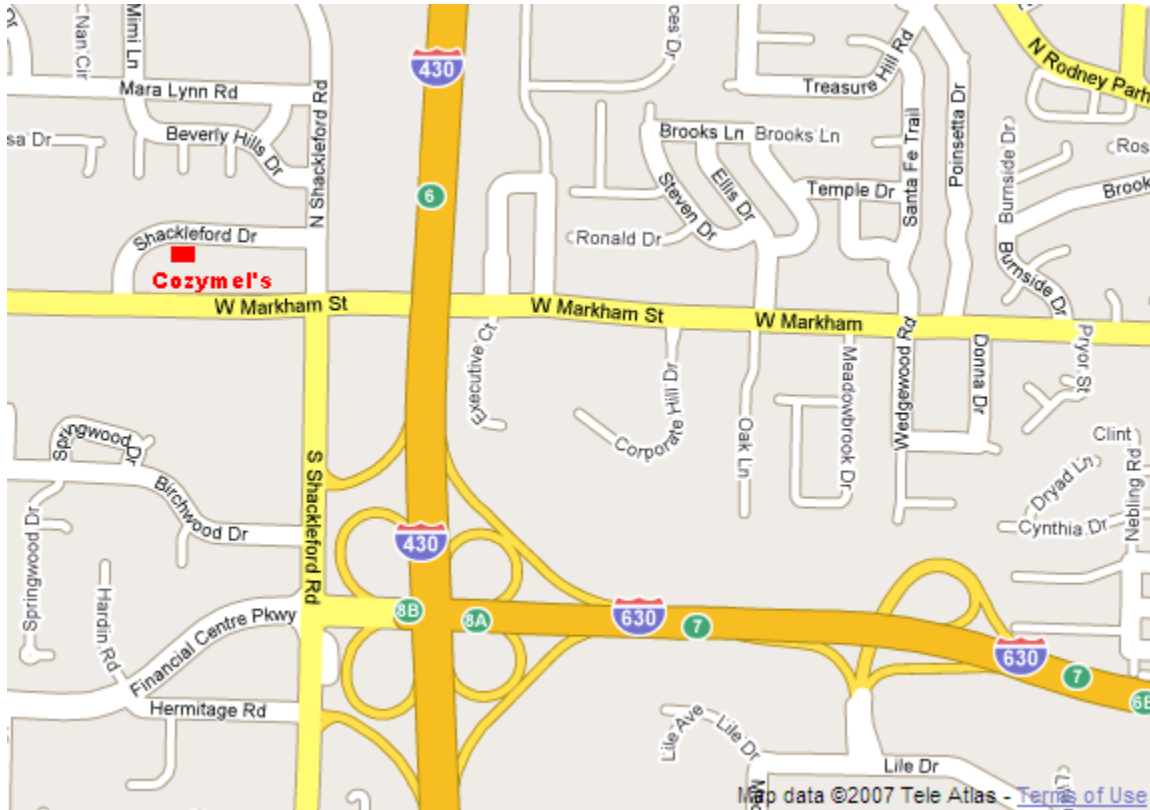
Our Mission: To be a champion for quality in Arkansas by providing a local forum for information exchange, professional development, and continuous learning in the science of quality.



Southern
Illinois University
Carbondale

Southern Illinois University – LRAFB, currently has an opening for an instructor in Geometric Dimensioning and Tolerancing for the Spring 2008 Semester. For more information, Contact

Linda Eubanks
siuclafb@centurytel.net
(501) 988-1391



Cozymel's is located on Shackleford Drive near West Markham and South Shackleford Road (on the hill next to Macaroni Grill)

News from ASQ Headquarters -

2008 Quality Institute for Healthcare

The 2008 [Quality Institute for Healthcare](#) (QIHC) will be held in conjunction with ASQ's World Conference, May 5-7, in Houston, Texas. The QIHC will explore how the U.S. healthcare system can embrace systems engineering to deliver safer, more effective patient-centered care. Healthcare leaders and quality practitioners—from administrators and managers to clinical directors—who are interested in developing the quality improvement skills and knowledge needed to successfully manage a complex healthcare environment are invited to attend.

Certified Quality Auditor Exam Preparation

ASQ Section 1407 is planning to provide Certified Quality Auditor preparation training for the CQA exam given on June 7, 2008. Plans are underway for 3 sessions to be held between March and May, 2008.

Course Fee - \$300.00 includes Quality Council of Indiana Primer and Exam CD.

Location – Pulaski Tech Workforce Development Center

Please contact Education Chair, Connie Satzler

Connie.satzler@falconjet.com or 501-301-2065 Thank you!