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Software Quality Assurance Analyst I-FIS0012N

Description

- Perform quality review of datacenter operational workflow process
- Document and implement changes and enhancement to datacenter process and procedures based on results of ongoing audits
- Understanding of item processing standards and check imaging product utilized in the service of client base
- Ability to communicate effectively in oral and written form
- Assist with ongoing internal and external audit request
- Ongoing review and documentation of all service related areas within the datacenter environment to ensure all steps require accurate and timely
- Ability to work with limited supervision
- Ability to communicate both internally and externally to a wide array of professional levels to ensure complete understanding

Associate Degree Preferred

2-4 years prior experience in QA of software or production processes

Prior bank back office experience a plus

Technical knowledge of item processing software (ImageCentre, Vision) a plus

Job Quality Assurance

Primary Location US-AR-Little Rock AR

Schedule Full-time

Shift Evening Job